

UCI Campus Resources for Students

This resource list is designed with UCI graduate teaching assistants in mind, but may also be useful as a reference for faculty, staff, and other members of the campus community. Asterisks () indicate resources that are especially relevant to undergraduate students. You may consider including some of these on your syllabus or course website, and/or keeping a copy on hand to refer students as appropriate.*

Health, Safety, and Basic Needs

Campus Assault Resources and Education*

CARE provides consultation, direct services and campus education for issues related to rape and sexual assault, intimate partner violence, relationship health, personal safety and gender issues. CARE offers confidential individual, couples, and group counseling, free of charge. Visit www.care.uci.edu or call 949-824-7273. Located at G320 Student Center; Hours: M-F, 8 am - 5 pm.

Campus Social Worker*

The Office of the Campus Social Worker provides private support for students, faculty and staff during crises, coordinates on- and off-campus resources and referrals, and advises faculty and staff in handling sensitive student situations. Services are available at no cost. Please note that students may not self-refer, but UCI faculty or staff can refer students for services. Visit www.whcs.uci.edu/csw/index.html, call 949-824-0101, or email campussocialworker@uci.edu.

Counseling Center*

This is the point of entry for a broad range of mental health services for UCI students. Free, confidential services are offered to currently enrolled, full-time students, who have paid registration fees. These services include individual, couples, family, group counseling and therapy. The Counseling Center provides urgent care, crisis response, consultation around helping emotionally distressed students, and outreach programs for the university community. Visit www.counseling.uci.edu or call 949-824-6547. Located at Student Services I, Room 203. Open M-F, 8 am – 5 pm.

Disability Services Center*

The mission of DSC is to empower students to reach their potential in every aspect of their lives by moving beyond success to significance through education, service, and support. DSC also provides accommodations for temporary disabilities. For more information, to register for services, or to speak with a disability specialist, visit www.dsc.uci.edu or call 949-824-7494. For resources on using Universal Design as an instructor or TA, visit https://www.dsc.uci.edu/universal_design/ud_uciinstruction.php

Dreamers Resource Center*

Provides information, support, and referrals for undocumented and other immigrant students, as well as their families. Programs include free legal services, scholarships, academic/career development, wellness groups, and support in navigating campus resources as an immigrant student. Also provides training and resources for allies. For services, contact the main office at (949) 824-6390, or visit <http://dreamers.uci.edu/>.

FRESH Basic Needs Hub*

The Basic Needs Hub provides a food pantry open to all students, graduate and undergraduate, with UCI ID (confidential). They offer free need-based food and toiletry items on an honor system. There are no requirements to access the pantry. Located at Lot 5, 4079 Mesa Rd. Open M-Th, 11 am - 5 pm. Visit <http://soar.uci.edu/food-pantry/pantry-101/>.

For additional assistance with meeting basic needs, including referrals, emergency meals, CalFresh (food stamps) enrollment, and other services, contact Andrea Gutierrez, SOAR Basic Needs Coordinator, at andrea@uci.edu for an appointment.

Gender Inclusive Restrooms*

A list of gender-inclusive restrooms on campus may be found here: <https://lgbtrc.uci.edu/campus-support-tab/gender-inclusive-restrooms.php>

A map of gender-inclusive restrooms on campus may be found here:

<http://www.oeod.uci.edu/images/Map of Campus Inclusive Restrooms.pdf>

Lactation Stations*

Lactation stations are available on campus. For more information, visit <https://studentwellness.uci.edu/services/lactation-station>.

Office of Financial Aid and Scholarships*

Provides information and support for student financial aid and scholarships, including emergency Economic Crisis Response Grants. OFAS is located in 102 Aldrich Hall and open from M-F 10 am – 5 pm. Call (949) 824-8262, email finaid@uci.edu, or visit <http://www.ofas.uci.edu/> for more information.

Student Health Center*

A comprehensive outpatient clinic on campus staffed with licensed primary care physicians, dentists, a certified physician assistant, registered nurse practitioners, a registered dietitian, and nurses certified in college health. Medical specialists from various disciplines including dermatology, orthopedics/sports medicine, gynecology, internal medicine, ENT, and psychiatry provide on-site consultation on a regular basis. Student Health also offers basic radiology and clinical laboratory services, insurance consultation, and an on-site pharmacy. To make an appointment call 824-5304. For more information visit www.shs.uci.edu.

Student Health Insurance Plan (SHIP)*

All graduate and undergraduate students have SHIP unless they waived out of the plan. UC SHIP insurance provides access to many vision, dental, physical and mental health services in the Southern California region. Visits may require a referral and/or a co-pay. Self-referrals are available for many mental health services. More information about UC SHIP can be found on the Student Health web site: www.shs.uci.edu

Student Outreach and Retention Center (SOAR)*

Provides a variety of resources and services to support student retention and engagement, especially of underserved and underrepresented students. Programs include leadership development, student outreach, academic support, basic needs services, social events, and resource referrals. Located at 106 Gateway Study Center.

Visit soar.uci.edu or call (949) 824-5762.

Veteran Services*

Veteran Services provides a welcoming environment for veterans, reservists, and their dependents. The center submits entitlement requests for new and continuing students, answers any questions concerning educational benefits, and provides resources to assist veterans in navigating their transition to civilian and student life. They can help with priority course and housing registration. Located in G304 Student Center. For more information, visit <http://www.veteran.uci.edu> or call 949-824-3500.

Academic and Career Support

Career Center

The Career Center provides services, events, and resources provide access to opportunities, career consulting, and professional education to UCI students and alumni. Visit: www.career.uci.edu/

Computer Labs *

On-campus drop-in labs are open to all UCI affiliates for academic use and these labs are not scheduled for class use. For a list of computer lab locations visit: <http://www.oit.uci.edu/labs/>. To check out computers on a short-term loan, see the Libraries Multimedia Resources Center (below).

Division of Teaching Excellence and Innovation

Provides resources, workshops, and fellowships on teaching and learning. Free one-on-one teaching consultations available to all UCI instructors, including TAs. Visit <http://dtei.uci.edu/> for more information.

Graduate Division & Graduate Counselor

The Graduate Division serves as a liaison for students and academic units, and also provides a Graduate Counselor for ongoing support and follow-up. For more information, visit www.grad.uci.edu. The Graduate Division psychologist, Dr. Phong Luong, provides support and referral services to graduate students and post-doctoral scholars. He supports the academic process for those experiencing personal or academic difficulty. If you need help managing your time, communicating effectively with faculty, or if you feel stress, Dr. Luong can provide helpful referrals to campus and community resources. Email pbluong@uci.edu, or call 949-824-0246.

Learning and Academic Resource Center*

Provides academic skills workshops and other academic assistance. Services targeted to undergraduate students, and open to graduate students. Many workshops are free, and need-based fee waivers are available for tutoring services. <http://www.larc.uci.edu/about/>

Libraries and Study Centers*

Library services include a computer loans (3 hour maximum), online catalogue, research databases, inter-library loan system, and research assistance (visit in person or online at <https://www.lib.uci.edu>). Librarians are available to assist students with a wide range of research and reference questions. The Gateway Study Center (across from the Langson Library) provides a number of carrels and library tables in an environment dedicated to quiet study. For the locations of other campus study rooms visit: <https://www.lib.uci.edu/study-space-locator>.

Multimedia Resources Center*

The MRC (located in the Science Library) offers film and multimedia course reserves, presentation facilities and equipment, and short-term loans (up to 48 hours) of laptops and mobile devices for faculty and students. Visit <https://www.lib.uci.edu/mrc> for details.

Student Success Initiatives (SSI)*

Provides personal, academic, and professional support for low-income students, first-generation students, undocumented students, former foster youth, transfer students, adult-learners, students with dependents, and students with disabilities. Services include a textbook loan program, one-on-one advising, peer mentoring, and resources referrals. SSI is located at 2200 Student Services II and is open M-F from 9 am – 5pm. For more information, call (949) 824-1142 or visit <http://ssi.uci.edu/>.

Writing Center*

Services targeted to undergraduate students, and open to graduate students. Undergraduate peer tutors provide free writing support, in person and online, for any discipline and stage of the writing process. Walk-ins are welcome. Visit: <http://www.writingcenter.uci.edu/>

More Resource Centers

Cross Cultural Center*

CCC (or “The Cross”) provides a network of support services promoting the personal, social, cultural, and academic well-being of UC Irvine’s ethnic and culturally diverse student body. Visit www.ccc.uci.edu for a full list of events and services, or call 949-824-7215.

International Center*

The International Center is a primary resource for all international students and scholars at UC Irvine. Services include visa and immigration support, social activities, and professional and academic development. The International Center is located at G302 East in the Student Center. For more information, visit www.ic.uci.edu or call 949-824-7249.

LGBT Resource Center*

LGBTRC provides a variety of resources and services for UCI’s diverse lesbian, gay, bisexual, transgender, queer, questioning, intersex, and ally communities. These include workshops, support groups, social activities, mentoring programs, and scholarships. LGBTRC is located in G301 Student Center. For more information, visit www.lgbtrc.uci.edu or call 949-824-3277.

Transfer Student Center*

TSC works with new and returning transfer students to facilitate their transition and overall success at UCI by directing them to appropriate sources of advice and campus services, weekly workshops, formal and informal mentoring, and providing a space for study. For information call 824-1142 or visit <http://www.transfercenter.uci.edu/>.

Associated Graduate Students

AGS, the officially recognized graduate student government at UCI, represents over 5,000 graduate and professional students. The AGS is governed by a President, four Vice Presidents elected by the Council, and a Council of representatives elected by each academic unit. AGS collects \$9 per quarter from each graduate student (except the College of Medicine and Graduate Schools of Management students, who pay \$4.50 per quarter and get half the representation on AGS Council). For more information visit: <http://www.ags.uci.edu/>

Diverse Educational Community and Doctoral Experience Program (DECADE)

DECADE works to increase the recruitment and retention of diverse students receiving doctoral degrees at UCI. Programming includes workshops and seminars on institutional diversity and professional development, an Equity Advisors program, faculty mentorship programs, K-12 outreach, and travel awards. The DECADE student council, made up of current graduate students, helps plan and organize programming and events. For more information visit: <https://www.grad.uci.edu/about-us/diversity/decade/index.php/>

UAW Student-Workers Union - Local 2865

Our TA union represents student-workers across the UC system. For information about your rights as a student worker, updates on current campaigns, contact information for your representative, or to filing a grievance, visit <http://www.uaw2865.org/>. Know your rights as a new academic and student employee by reviewing this checklist: <http://www.uaw2865.org/resources/know-your-rights/academic-student-employee-ase-new-employment-checklist/>.

Incident Reporting

Office of Equal Opportunity and Diversity (OEOD)*

OEOD is responsible for the University's compliance with federal and state laws and University policies and procedures regarding discrimination, retaliation and sexual harassment. OEOD works to promote and integrate the principles of equal opportunity, affirmative action, nondiscrimination, and excellence through diversity at UCI. To report incidents of intolerance, discrimination, sexual harassment, or other violations, visit <http://www.oeod.uci.edu/>

Office of the Ombudsman*

Ombuds provides a place to discuss a variety of academic, work, or university-related complaints, concerns, or problems confidentially. When appropriate, the office will initiate an informal intervention with the goal of facilitating a resolution that is acceptable to all parties involved. If a matter cannot be resolved through our office, a referral will be made. The Office of the Ombudsman serves all students, faculty, staff and administrators of the UCI community – both on the main campus and at the medical center. For an appointment call 824-7256. For more information visit <http://www.ombuds.uci.edu/>.

UCI Campus Police

In case of emergency, call 911. To report non-emergencies to the UCI Campus Police, call (949) 824-5223. For more information on campus police and the office of public safety, including emergency preparedness information, visit police.uci.edu.

UAW Student-Workers Union – Local 2865

See information in above section.

Ally Trainings

This list includes recurring ally trainings held on campus. Many can be scheduled by request for groups. For an updated list of ally and sensitivity trainings visit the Office of Inclusive Excellence here: <http://inclusion.uci.edu/ally-sensitivity-training/>. For more workshops, lectures, and events about diversity, equity, and inclusion, check out the DECADE, OEOD, and Cross-Cultural Center sites above.

AB540 and Undocumented Student Ally Training

The AB540 and Undocumented Student Ally Training aims to inform faculty and staff how to create a welcoming and supportive campus environment for immigrant students. The training consists of discussions about the policies and laws that are currently affecting students, followed by a student panel and a hands-on activity on how we can best serve UC Irvine students. Visit <http://dreamers.uci.edu/ally-training/> for upcoming trainings.

disAbility Ally Training

The UCI Disability Services Center periodically hosts training in federal disability laws, universal design principles for learning, and promoting accessibility and inclusiveness for UCI students with disabilities. Trainings are scheduled periodically and also available by request.

Safe Zone Ally Training

Open to any campus affiliate, the program trains individuals to identify as Allies that are informed, supportive, and affirming of the LGBTQA community at UC Irvine. Safe Zone creates a more welcoming campus climate for LGBTQ and Ally faculty, staff, and students. Sponsored by the Lesbian Gay Bisexual Transgender Resource Center. Visit <https://lgbtrc.uci.edu/workshops/training-workshops.php> for updated information.

Vet Net Training

The UCI Veterans Services Center provides training on how to support veterans on campus, including information about how to recognize the signs of distress, approach students you are worried about, and refer students to appropriate support services. An online e-course is available through the UCI Learning Center (<http://uclc.uci.edu/>), and information about in-person trainings can be arranged through Veterans Services by emailing veteran@uci.edu.